

The Pension Boards -
United Church of
Christ, Inc.



We're here for you

Humana Group Medicare Customer Care

866-733-1872 (TTY: 711)

Monday – Friday, 8 a.m. – 9 p.m., Eastern time

Humana is a Medicare Advantage PPO plan with a Medicare contract. Enrollment in this Humana plan depends on contract renewal. Call **866-733-1872 (TTY: 711)** for more information.

Out-of-network/non-contracted providers are under no obligation to treat plan members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

All product names, logos, brands and trademarks are property of their respective owners, and any use does not imply endorsement.

Humana[®]

Know your numbers

Find important numbers anytime you need them*

Humana Group Medicare Customer Care
866-733-1872 (TTY: 711),
Monday – Friday, 8 a.m. – 9 p.m., Eastern time

Medicare Health Assessment
888-445-3389 (TTY: 711), daily

MyHumana
Sign in to or register for MyHumana to access your personal and secure plan information at [Humana.com](https://www.humana.com)

MyHumana mobile app
[Humana.com/mobile-apps](https://www.humana.com/mobile-apps)

Doctors in your network
[Humana.com/FindaDoctor](https://www.humana.com/FindaDoctor)

Telehealth
Please contact your local provider to ask about virtual visit opportunities, or access nationwide Humana in-network telehealth options by using the “Find a doctor” tool on [Humana.com](https://www.humana.com) or call the number on the back of your member ID card to get connected with a provider that offers this service.

Array behavioral health
888-410-0405 (TTY: 711)
[Arraybc.com/patients/Humana](https://arraybc.com/patients/Humana)

CenterWell Pharmacy™
800-379-0092 (TTY: 711),
Mon. – Fri., 8 a.m. – 11 p.m., and
Sat., 8 a.m. – 6:30 p.m., Eastern time
[CenterWellPharmacy.com](https://www.CenterWellPharmacy.com)

CenterWell Specialty Pharmacy™
800-486-2668 (TTY: 711),
Mon. – Fri., 8 a.m. – 11 p.m., and
Sat., 8 a.m. – 6:30 p.m., Eastern time
[CenterWellSpecialtyPharmacy.com](https://www.CenterWellSpecialtyPharmacy.com)

Humana Clinical Pharmacy Review Team
800-555-2546 (TTY: 711),
Monday – Friday, 8 a.m. – 8 p.m., Eastern time

SilverSneakers®
888-423-4632 (TTY: 711),
Monday – Friday, 8 a.m. – 8 p.m., Eastern time
[SilverSneakers.com](https://www.SilverSneakers.com)

Go365 by Humana™
[Go365.com](https://www.Go365.com)

Humana Care Management
866-733-1872 (TTY: 711),
Monday – Friday, 8 a.m. – 9 p.m., Eastern time
[Humana.com/home-care](https://www.humana.com/home-care)

Humana Well Dine®
866-733-1872 (TTY: 711),
Monday – Friday, 8 a.m. – 9 p.m., Eastern time
[Humana.com/home-care/well-dine](https://www.humana.com/home-care/well-dine)

Humana Health Coaching
877-567-6450 (TTY: 711)

Humana Neighborhood Centers
[Humana.com/Humana-neighborhood-centers](https://www.humana.com/Humana-neighborhood-centers)

State health insurance program offices
800-633-4227 (TTY: 711), daily
www.cms.gov/apps/contacts/#

*You must be a Humana member to use these services.